

# How AIS expanded client services and booked more business with Trava's risk management solution

PARTNER HIGHLIGHT:



"PARTNERING WITH TRAVA HAS WIDENED THE MARKET FOR AIS, ALLOWING US TO LAND NEW CLIENTS AND INCREASE REVENUE OPPORTUNITIES WITH EXISTING CLIENTS BY 20%."



AIS was founded on the belief that making enterprise-level technology solutions and best practices accessible to small and medium-sized businesses can significantly impact their success. AIS brings a wide range of enterprise innovations—including design, architecture, governance, and security solutions—to small and mid-market clients so they can leverage advanced technology in their own organizations.

"As an IT managed service provider, AIS is always looking for ways to create more value and efficiency for clients. Trava's easy-to-use cyber risk assessment platform has helped us **simplify and streamline our process** so we can better serve clients on their cybersecurity journeys. Partnering with Trava has widened the market for AIS, allowing us to land

new clients and increase revenue opportunities with existing clients by 20%."

## LAMONT HATCHER CEO OF AIS

# 30pportunity

AIS takes a client-first approach business. Specific client to needs drive the company's strategic response and service offerings. When one client needed to achieve SOC2 certification, a key requirement was an in-depth vulnerability assessment. The AIS team already had a vulnerability scanning tool in place, but the existing tool generated results were overwhelming, that difficult to interpret, and not very actionable.

To help their client navigate the SOC2 review process, AIS needed a way to cut through the noise of thousands of identified vulnerabilities—a simplified solution that could provide useful insights and neutral third-party validation of AIS's recommendations.



## Approach

Through their partnership with Trava, the AIS team gained access to Trava's cyber risk assessment platform. Their subscription the Advanced-level to software provided unlimited for their clients scans (including the one that needed help with SOC2 certification) and included the following scan types:

**External** 

Certificate

✓ Dark web

**Cloud** 

Microsoft 365

✓ Web application

**Endpoint** agent

In addition to vulnerability scanning capabilities, Trava also provided access to a Cyber Maturity Survey and a free insurance review for clients interested in adding or enhancing a cyber insurance policy.

In concert with the existing tools in their cybersecurity suite. AIS used Trava's to down platform pare technical vulnerability scan reports from thousands of results (many that were not priorities) to hundreds, all with specific recommendations and insights on how to fix the issues.

With streamlined results, AIS was able to improve the turnaround time and quality of their client-facing POAM (plan of actions and milestones) documents, allowing them to help their clients better protect their businesses—sooner.

Furthermore, by generating whitelabeled reports for both technical and executive audiences directly from the Trava platform, AIS could offer neutral, third-party

validation for their cyber risk mitigation advice, while enhancing their position as a trusted partner to their clients.



# mil Outcome

With all the necessary controls in place, AlS's client succeeded in achieving SOC2 certification. As a result of the vulnerability assessment phase of the process, AlS uncovered several additional ways to provide value to the client, all with the potential for increased revenue. After using Trava's platform to assess vulnerabilities on a few additional clients, AlS saw a 20% increase in expansion opportunities from their established accounts.

As AIS learned how simple and versatile Trava's risk assessment platform was, they began using it to acquire new customers in addition to expanding their footprint with existing ones. Trava's unique combination of scanning depth and breadth created new opportunities and facilitated effective sales conversations that AIS had not previously been able to secure. In the first few months of our partnership, AIS gained two new clients.

For all of AIS's clients, the insights generated by Trava's risk assessment platform provided a clearer vision for how to move forward on their journeys toward better cyber maturity and stronger protection from cyber threats.





#### At a glance:

- ✓ 20% increase in revenue opportunities from additional work identified by assessments
- 2 new clients
- Deeper, more strategic relationships with existing clients
- Boost in client confidence from neutral, third-party validation of recommendations
- Turnkey solution that allows AIS to operate more efficiently and effectively



#### **Assessment**

Automated scanning tools provide the scope and depth of risk assessment you need for your clients—all managed from one convenient platform.



#### **Insights**

Tailored mitigation recommendations highlight strategies to improve your clients' risk postures —opportunities to expand your services and create more revenue.



#### Insurance

Cyber insurance covers residual risk with another layer of protection. Your clients can get quote comparisons in minutes and purchase policies directly through Trava.

# Want to expand your cyber risk management offerings?

### **Partner with Trava!**